



Sent via Email to Clerk of Town & Parish Councils

Our ref: JPC/GB/ALR

Dear All,

I promised that as Commissioner, I would engage with and listen to our local communities, and ensure their voice is heard in how we are kept safe.

My annual survey of Town and Parish Councils is a key part of how I deliver on that promise. I believe strongly in the value and knowledge contained within our local town and parish councils in identifying key local crime and safety priorities.

Your feedback last year helped shape my decision to increase officer numbers in West Mercia by 215, taking the force to its highest establishment since 2012. It was part of a clear message that greater capacity was needed in order to deliver the sort of visibility and accessibility to policing that our communities need.

I am pleased to share this year's survey with you, the link for which is below, and thank you in advance for sharing your local views and experiences. As was the case last year, I am inviting each council to please submit just one collective response. It is up to each individual council as to how you may wish to determine your collective position.

<https://www.surveygizmo.eu/s3/90134865/Town-and-Parish-Council-Survey-2019>

As you may be aware, I have a separate, ongoing piece of work designed to capture similar perceptions from the community and thousands of people are being interviewed this year to that end across West Mercia. This particular survey is solely intended for Town and Parish Councils. I would therefore very much appreciate your help in ensuring access to this survey is limited to council members and administrators, rather than circulated to our wider communities.

Our police force is on a long journey of reform and modernisation. As I write, many of the additional officers are still being recruited and trained. However, I hope that the action taken, both by myself and the police force over the last year will have resulted in service improvements starting to be visible in your communities. I have secured commitments from the Chief Constable around key performance measures, such as faster response times, increased police visibility, greater accessibility, and improved public confidence. I want to make sure the benefit of additional investment is being felt everywhere across West Mercia. Your feedback is central to understanding where that is, or isn't happening, and helps me to improve the service our communities all rely on.

Paper copies of the survey are available where necessary from my office. The survey is open for responses until Sunday 11<sup>th</sup> August. Thank you again for your support.

Yours Sincerely

A handwritten signature in black ink that reads "John Campion". The signature is written in a cursive style with a long horizontal stroke at the end.

**John Campion**  
**Police and Crime Commissioner**  
West Mercia