

Background

Shropshire Council is currently carrying out research and evidence gathering as part of a youth support consultation. There are three surveys being carried out as part of the consultation:

- 1) A stakeholder survey for local organisations with an interest in youth service provision.
- 2) A survey for children and young people to obtain their views
- 3) A public survey to gather the views of parents, grandparents, carers and other members of the public.

Shropshire Council is also making use of data and holding meetings to find out more and inform further decision making. In a time of austerity and public sector funding reductions, resources are limited so it is important to design an effective model of provision that meets the needs of those most in need of support.

Please take the time to fill in this survey. It should take approximately 15 minutes to complete depending on how much information you provide.

About your organisation/group

1. Organisation Name _____
 (You can respond to this survey anonymously, but if you would like your comments to be attributed to your organisation or group please provide the name above).

2. What type of group or organisation are you from?

- | | |
|--|--------------------------|
| Community group (unregistered) | <input type="checkbox"/> |
| Voluntary sector organisation (e.g. Charity, CIC, CIO) | <input type="checkbox"/> |
| Registered housing provider | <input type="checkbox"/> |
| Town or Parish Council (including Parish Meetings) | <input type="checkbox"/> |
| Private sector business | <input type="checkbox"/> |
| Sole Trader | <input type="checkbox"/> |
| Public sector organisation | <input type="checkbox"/> |
| Partnership body | <input type="checkbox"/> |
| Other, please describe _____ | <input type="checkbox"/> |

3. Which area county do you work in?

- | | |
|--|--------------------------|
| West Midlands/Marches/National | <input type="checkbox"/> |
| Shropshire, Telford & Wrekin | <input type="checkbox"/> |
| Shropshire | <input type="checkbox"/> |
| North Shropshire | <input type="checkbox"/> |
| Shrewsbury and Central Shropshire | <input type="checkbox"/> |
| South Shropshire | <input type="checkbox"/> |
| A specific community in Shropshire | <input type="checkbox"/> |
| Please describe the area you cover _____ | <input type="checkbox"/> |

4. What is the postcode of your main office base in Shropshire? (This will help determine if answers vary in different parts of the county).

5. Does your group or organisation work with/ provide support for young people?

- | | |
|------------------|--------------------------|
| Yes | <input type="checkbox"/> |
| No (skip to Q12) | <input type="checkbox"/> |

6. Which age groups do you work with? (Select all that apply)

- 0-4 years old
- 5 to 9 years old
- 10 to 14 years old
- 15 to 17 year olds
- 18 to 25 year olds
- Other, please describe _____

7. What type of services/ support do you offer? (Select all that apply)

- | | | | |
|-------------------------------|--------------------------|--------------------------------|--------------------------|
| Buildings and room space | <input type="checkbox"/> | Youth workers | <input type="checkbox"/> |
| Outdoor spaces and facilities | <input type="checkbox"/> | Social action and volunteering | <input type="checkbox"/> |
| Sports and fitness facilities | <input type="checkbox"/> | Arts and culture | <input type="checkbox"/> |
| Activities or events | <input type="checkbox"/> | Information and advice | <input type="checkbox"/> |
| Mental health | <input type="checkbox"/> | Specialist/targeted support | <input type="checkbox"/> |
| Physical health | <input type="checkbox"/> | Housing | <input type="checkbox"/> |
| Other, please describe | _____ | | |

8. Does your organisation have ambitions to further develop its youth provision?

- Yes
- No
- Don't know

9. Do you currently benefit from any form of infrastructure support (e.g. business/back office support and advice) to deliver youth services?

- Yes
- No

10. If yes, what type of support do you receive?

- | | |
|--|--------------------------|
| DBS checks | <input type="checkbox"/> |
| Legal advice, insurance and liabilities | <input type="checkbox"/> |
| Training | <input type="checkbox"/> |
| Resources for youth leaders | <input type="checkbox"/> |
| Volunteer recruitment and management | <input type="checkbox"/> |
| Human resources/ employment/staff management | <input type="checkbox"/> |
| Fundraising | <input type="checkbox"/> |
| Trustees and committees | <input type="checkbox"/> |
| Provision of activities and events | <input type="checkbox"/> |
| General advice | <input type="checkbox"/> |
| Other, please describe | _____ |

11. Which organisations do you receive support from?

Your views on current youth provision

12. Overall, how would you rate the 'offer' for young people in the area your organisation covers?

- Very good
- Good
- Neither good or poor

Poor
Very poor
Don't know

13. If you said 'poor' or 'very poor', please explain why...

14. What is working well within the provision of youth services and support?

15. Are there any gaps or areas in need of improvement?

16. Do you see any of the following issues?

- a Boredom/ having nothing to do
- b Bullying/gangs/violence
- c Online abuse/ risks from strangers
- d Alcohol misuse
- e Drugs/county lines
- f Crime (criminal damage etc.)
- g Smoking
- h Lack of opportunities for training/work
- i Being unhealthy
- j Sexual health and relationship issues
- k Lack of life skills
- l Loneliness/ isolation

17. Please describe any other problems or concerns for young people you come across.

18. What issues do you think young people in your local area most need support with? What barriers are there stopping young people from reaching their potential?

Your views on future youth provision

19. What do you think youth services should focus on? (Please tick all that apply)

<input type="checkbox"/> Providing safe spaces	<input type="checkbox"/>	<input type="checkbox"/> Social action (volunteering)	<input type="checkbox"/>
<input type="checkbox"/> Physical health/Sports/Fitness	<input type="checkbox"/>	<input type="checkbox"/> Life skills (e.g. financial management)	<input type="checkbox"/>
<input type="checkbox"/> Mental health/Wellbeing/Emotional support	<input type="checkbox"/>	<input type="checkbox"/> Information and advice	<input type="checkbox"/>
<input type="checkbox"/> Sexual health	<input type="checkbox"/>	<input type="checkbox"/> Employment/careers/training	<input type="checkbox"/>
<input type="checkbox"/> Leisure (games, social events)	<input type="checkbox"/>	<input type="checkbox"/> Other (please describe) _____	
<input type="checkbox"/> Participation/voice/influence	<input type="checkbox"/>		

20. Who do you think youth services should be available to?

<input type="checkbox"/> All young people	<input type="checkbox"/>	
<input type="checkbox"/> Just vulnerable young people	<input type="checkbox"/>	
<input type="checkbox"/> Mostly all young people with some services specifically for vulnerable young people	<input type="checkbox"/>	
<input type="checkbox"/> Mostly vulnerable young people with some services for all	<input type="checkbox"/>	
<input type="checkbox"/> Don't know	<input type="checkbox"/>	
<input type="checkbox"/> Other, please describe _____		

21. If you think vulnerable young people need support, which groups of young people should support be aimed at? (Please tick all that apply)

<input type="checkbox"/> living in isolated rural areas	<input type="checkbox"/>	<input type="checkbox"/> traveller community	<input type="checkbox"/>
<input type="checkbox"/> not in education	<input type="checkbox"/>	<input type="checkbox"/> with English as a second language	<input type="checkbox"/>
<input type="checkbox"/> with disabilities or special educational needs	<input type="checkbox"/>	<input type="checkbox"/> at risk of offending	<input type="checkbox"/>
<input type="checkbox"/> young people in care/ leaving care	<input type="checkbox"/>	<input type="checkbox"/> at risk of abuse or violence	<input type="checkbox"/>
<input type="checkbox"/> young parents	<input type="checkbox"/>	<input type="checkbox"/> young people who are homeless	<input type="checkbox"/>
<input type="checkbox"/> young carers	<input type="checkbox"/>	<input type="checkbox"/> Other (please describe) _____	
<input type="checkbox"/> gay/lesbian/bisexual/transgender	<input type="checkbox"/>		

22. How can young people in most need of support best be engaged and supported?

23. What type of youth support should be provided? (Select 2 or 3 at most)

<input type="checkbox"/> Workers in the community/on the streets	<input type="checkbox"/>
<input type="checkbox"/> One to one support and advice	<input type="checkbox"/>
<input type="checkbox"/> Specialist support for particular needs	<input type="checkbox"/>
<input type="checkbox"/> Group work	<input type="checkbox"/>
<input type="checkbox"/> Open sessions/drop ins	<input type="checkbox"/>
<input type="checkbox"/> Formal training/skills development	<input type="checkbox"/>
<input type="checkbox"/> Other (please describe) _____	

24. Which agencies/organisations should support be provided by?

<input type="checkbox"/> Public sector services	<input type="checkbox"/>
<input type="checkbox"/> Specialist services	<input type="checkbox"/>
<input type="checkbox"/> Schools/Colleges	<input type="checkbox"/>

Town and parish councils
Independent voluntary sector organisations
Community groups and volunteers
A mixture of the above
Other, please describe _____

25. What type of workers should support be delivered by?

A qualified youth worker
A support worker from a local service (e.g. school, youth offending, housing association)
An informal community group/a volunteer
A mixture of the above
Other (please describe) _____

26. The youth service workforce is essential in the provision of services and it is something Government is currently focusing on. Do you have any comments to make about workforce issues?

Shropshire Council is proposing a change in the way youth support is provided in Shropshire. The proposals for change are:

That a new model of youth work is implemented that incorporates, both:

- a) universal, open access groups (open to all, not restricted by appointments or invitations e.g. youth club sessions); and
- b) targeted support (addressing particular issues) through outreach or detached youth work (meeting young people in the community where they gather together and spend time).

The model would include:

- More emphasis placed on working with the most vulnerable young people and addressing issues of concern within communities.
- Youth workers employed to cover an area of Shropshire so they can get to know their communities. It is suggested that a team of 6 workers would be required.
- Development of new local networks where youth workers link to schools/colleges, voluntary sector groups and organisations, town and parish councils etc.
- Development of stronger referral networks between youth workers and specialist providers such as mental health workers, school nurses etc.
- Development of a stronger locality approach where there is more influence and support provided by town councils (and clusters of parish councils).

27. How do you feel about the proposed model?

Agree
Disagree
Don't know/ no opinion

28. If you like the proposed model, why is that?

29. If you don't like the proposed model, why is that?

30. Do you have any concerns about the model above?

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>

31. If you have concerns would there be any negative impacts on children and young people or on any other groups within the community?

32. Do you have any alternative suggestions other than the model set out above?

33. Do you have any other comments to make about the future of youth services in Shropshire?

How we will use your information

This survey is anonymous and we should not be able to identify you from your responses. The information you have provided will be used for statistical purposes and to inform decision making. We will only publish anonymised responses, parts of responses, or a summarized version of responses and will ensure individual survey respondents cannot be identified. Your response will be stored and kept in line with Shropshire Council's Retention Schedule.

Your survey information may be shared with other Shropshire Council services and those commissioned to deliver services on our behalf. We will not share your information with any other external third parties. Your information will be held securely, and if shared it will be shared securely. We comply with data protection laws concerning the protection of personal information, including the General Data Protection Regulation (GDPR). For more information on how information is held by Shropshire Council and your rights to gain access to the information we hold on you please see our corporate privacy policy at www.shropshire.gov.uk/privacy

Thank you for taking the time to complete this survey.

If you have any questions relating to the survey please email TellUs@shropshire.gov.uk and quote the name of the survey within your email.